

# Ghan Rail & Kimberley Trail



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1300 813 391



## Ghan Rail, Darwin & Kimberley Trail

**Duration:** 23 days

**Departs:** May to September

**Stay:** 2 nts Ghan train, 7 nts hotels, 2 nts hostel with shared facilities, 2 nts homestead with shared facilities, 3 nts permanent tent with shared facilities, 6 nts camping

**Travel style:** Independent rail & escorted tour

**Booking code:** GHANNTWA23AZ

**Call DI Travel on 1300 813 391**

**Email [leanne@ditravel.com.au](mailto:leanne@ditravel.com.au)**

# 23 Days Ghan Rail, Darwin & Kimberley Trail

## About the holiday

It doesn't get much bigger, bolder and more Australian than this incredible adventure!

The journey starts in Adelaide, where you'll board the iconic Ghan for an extraordinary journey from south to north through the heart of Australia's Red Centre. Your all-inclusive train ride from Adelaide to Darwin is an experience you won't forget any time soon, with regionally inspired dining onboard, fine wines and drinks flowing freely, plus great guided off-train experiences.

The "wow" moments don't stop when you reach Darwin and experience a thrilling Jumping Crocodile luxury tour and cruise on the mighty Adelaide River. There's also time to explore the Top End at your own pace.

Next get set for an incredible 4WD adventure that takes you on the popular Kimberley Trail from Darwin to Broome, exploring the highlights of Katherine and the Kimberley en route.

Start with a cruise up spectacular Nitmiluk Gorge before arriving in Western Australia. Explore the Lake Argyle and Ord River region. Venture into remote Purnululu National Park to explore the World Heritage-listed Bungle Bungles then take the Gibb River Road and discover the Mitchell Plateau and El Questro Wilderness Park. Immerse yourself in the West Kimberley Gorges before arriving into Broome, home to Cable Beach and local producers of exquisite south sea pearls.

## Why you'll love this trip...

Indulge in fully-inclusive luxury aboard the famous Ghan in Gold Class

Enjoy exploring Darwin, with its sunset markets, war memorials, great eateries & more

Take a thrilling 4WD tour through some of Australia's most remote & spectacular regions

So many inclusions & sightseeing highlights, like scenic helicopter transfer & cultural cruise!

**Call DI Travel on 1300 813 391 for current rates & travel deals.**



## Travel Dates

### Departs Adelaide\*

**2021** – 11, 25 May; 08, 22 June; 06, 20 July; 03, 24 August; 07 September

**2022** – 10, 24 May; 7, 21 June; 5, 19 July; 2, 23 August; 06 September

\*Departures are subject to confirmation at time of booking. Price may vary depending on dates.

## Holiday Inclusions

1 Night Adelaide Hotel (Holiday Inn Express Adelaide or similar)

Ghan Train – 3 days Adelaide to Darwin

2 nights Ghan Gold Service twin cabin with private ensuite

All meals onboard Ghan

FREE beverages throughout your train journey

Cabin steward service, in-cabin music and commentary

FREE toiletries kit

Use of "Outback Explorer Lounge"

All Ghan Off-Train Excursions & Activities (eg Alice Springs, Katherine, Marla, Manguri)

4 Nights Darwin Hotel (Double Tree by Hilton Darwin or similar)

Darwin Tour

Jumping Crocodile Luxury Tour & Adelaide River Cruise

Darwin to Broome 4WD Tour

Experienced Tour Guides

Meals as specified

Camping Plus upgraded accommodation (see below)

National Park entry fees

Indigenous guided Tunnel Creek experience

Zebedee Springs permit

Mitchell Falls Scenic Helicopter Transfer

Lake Argyle Sunset Cruise

NitNit Dreaming Cultural Cruise

Meals – 22 breakfasts, 16 lunches, 12 dinners

## Optional Tours

30 minute Scenic Helicopter Flight over the Bungle Bungles – allow approx \$475 per person

El Questro's Chamberlain Gorge Cruise – allow approx \$70 per person

Your Tour Guide will assist with arranging these optional activities while on tour.

## Package excludes:

Flights to Adelaide & from Broome – please contact us for airfare quotes

Airport transfers

Meals, sightseeing & entrance fees not specified in the inclusions or itinerary

Optional tours & activities

Personal items, such as drinks, snacks, laundry etc.

Travel insurance is strongly recommended

Prices are based on twin share, please contact us for single rates

*This package is subject to confirmation by the hotels, rail operator, tour company and local suppliers. Cancellation fees & booking conditions apply.*

Please see [www.ditravel.com.au](http://www.ditravel.com.au) for current prices

For more info call 1300 813 391 or email [leanne@ditravel.com.au](mailto:leanne@ditravel.com.au)

## Itinerary

### DAY 1 Welcome to Adelaide

As you arrive into Adelaide you can feel the history and culture of this splendid boutique city. The rest of the day is yours to experience Adelaide. Perhaps relax at your hotel, explore its facilities and take a stroll around central Adelaide.

You could discover Adelaide's laneway secrets, it's bars, cafes, galleries and boutique shops. Wander the tree-lined boulevard of North Terrace, home to the city's most important cultural institutions. Take in the stunning flora at Adelaide Botanic Gardens or visit the bustling beachside neighbourhood of Glenelg with its white sandy beach, heritage hotels and alfresco cafés.

Overnight Adelaide Accommodation.

### DAYS 2-4 Ghan Adelaide to Alice Springs to Darwin

Enjoy a relaxing slow-paced morning at your hotel, before you catch a taxi to the Ghan railway station to begin your remarkable journey to Darwin.

Take a magical journey through the heart of the continent, for three days you'll be transfixed by the sheer beauty of Australia's ever-changing landscape, the green rolling hills of Australia's fertile south, the vibrant ochre earth and cobalt skies of Australia's red-centre and the balmy tropical grandeur of Northern Territory's capital Darwin.

When you arrive into Darwin you can sense the cosmopolitan and thriving atmosphere of this historic tropical north Australian city. Please catch a taxi to your Darwin hotel. You can relax and use the rest of the day to explore your hotel and its facilities, perhaps take a stroll around the neighbourhood and central Darwin.

See below for full details on your Ghan journey. Inclusions Onboard The Ghan  
Relax in your private Gold Class Cabin and watch the red heart of Australia pass by through your large window. Enjoy all meals onboard the Ghan in the stylish Queen Adelaide Restaurant Car (flexible times, hearty breakfasts, two course lunches, three course dinners). Your package includes FREE soft drinks, beers, high-quality standard wines, base spirits, tea and coffee throughout your journey on board. You will also receive a FREE toiletries kit. You have your own en suite, Cabin Steward service, in-cabin music and detailed journey commentary (available from your cabin sound system) and you will love the cosy but exclusive atmosphere of the Outback Explorer Lounge. 2 Breakfasts, 3 Lunches, 2 Dinners, Luxury Alice Springs Coach Tour (Adelaide to Darwin customers only), Luxury Katherine Gorge Tour, Overnight Darwin Accommodation.

### **DAY 5 Darwin Tour**

The tropical northern city of Darwin is located on a massive and spectacular harbour on the Timor Sea. It has a multicultural population of 129,062 people, that is a melting-pot cultures from more than 50 countries, who pride themselves on their unique and friendly laid-back lifestyle. Darwin has year round balmy weather and has many popular attractions including Aquascene, Burnett House, Casuarina Coastal Reserve, Charles Darwin National Park, Cullen Bay Marina, Darwin Convention Centre, Deckchair Cinema, East Point Reserve & Lake Alexander, Fannie Bay Gaol, George Brown Darwin Botanic Gardens, Indo Pacific Marine, Lyons Cottage, Mindil Beach Sunset Markets, Museum & Art Gallery of the NT, Northern Territory Parliament House, USS Peary Memorial and the fascinating World War II Oil Storage Tunnels. There is plenty to see and do in our magnificent and vibrant Top End.  
Darwin Tour with Hotel Pick Up, Overnight Accommodation.

### **DAY 6 Explore Darwin**

The vibrant city of Darwin in Australia's Northern Territory has a wealth of exciting things to see and do, get a taste of the city on a visit to Mindil Beach Markets, sail Darwin's fabulous harbour, enjoy outdoor festivals, art precincts and waterside restaurants, the city is also the gateway to sensational Litchfield National Park and the Tiwi Islands.

Overnight Darwin Accommodation.

## **DAY 7 Jumping Crocodiles Luxury Day Tour & Cruise**

Enjoy some free-time this morning to explore Darwin before you set off for an exciting afternoon.

Today you will cruise the Adelaide River in crocodile infested waters, watch as your guide entices wild saltwater crocodiles to jump and snatch their food (witnessing crocodiles in a relatively close situation), visit Window on the Wetlands Visitor Centre (educational display with sweeping views over the wetlands, plus see birds of prey scavenge for leftovers), see Fogg Dam Nature Reserve (Top End wetlands eco system with an abundance of birds and reptiles). Today is an amazing adventure.

Luxury Coach Tour with Hotel Pick-Up, Cruise Along Adelaide River, Overnight Accommodation.

## **Day 8 Free day Darwin**

Free day to explore Darwin at leisure. Darwin is the capital of Australia's Northern Territory and a former frontier outpost. It's also a gateway to massive Kakadu National Park. Its popular waterfront area has several beaches and green areas like Bicentennial Park. Also near the water is the Museum and Art Gallery of the Northern Territory, displaying Southeast Asian and Pacific art, plus a pearling lugger and other seafaring vessels.

## **Day 9 Nitmiluk Gorge & Katherine**

Departing Darwin at approximately 7am we travel south to the natural spring of Edith Falls. After a break and a refreshing dip, we head for the remote outback town of Katherine, home to the spectacular Nitmiluk Gorge. This inspiring natural wonder comprises 13 different gorges, carved over a millennia by the Katherine River. On an afternoon NitNit Dreaming Cultural Cruise, we explore two of these gorges and discover the customs of the traditional land owners, the Jawoyn people. (LD)

## **Day 10 Lake Argyle**

We continue west along the Victoria Highway and cross the border into Western Australia as we travel to expansive Lake Argyle, the heart of the Ord River Irrigation System which has transformed this dry region into a lush agricultural oasis. Visit the historic Durack Homestead Museum or take on one of the many bush trails to explore the area. The sunset cruise on the lake is a stunning way to end the day. (BL)

## **Days 11-12 Purnululu National Park: Bungle Bungles**

Head south down the Great Northern Highway to Purnululu National Park, home of the magnificent Bungle Bungles. Two nights here allows a full day to explore the highlights of this extraordinary National Park, the most famous of which, are the Bungle Bungle domes. Rivers created this landscape of unique orange and black striped 'beehive' geological formations over a period of 20 million years.

Unbelievably, only the locals knew it existed until the early 1980's; once discovered by others, the area was made a national park in 1987. We explore Echidna Chasm (2km), known for its towering Livistonia Palm trees, and take a short walk (2-3km) into stunning Cathedral Gorge, where towering rocks create a natural amphitheatre. There is time in the afternoon to take an optional scenic helicopter flight and enjoy a birds-eye view of the beehive domes (approx \$450pp, own expense) to put it all into perspective. (BLD/BLD)

### **Days 13-14 El Questro Wilderness Park**

Two nights here allows free time join one or more of the many activities on offer. This could include a refreshing dip in the Zebedee Springs, a cruise on Chamberlain Gorge, a bush tucker walk or a bird watching tour. Or simply explore this beautiful wilderness park at your own leisure. (BLD/BL)

### **Day 15 Drysdale Station**

Drysdale River Station is an oasis in the outback. This million acre, family owned and operated cattle station, runs approximately 10,000 head of cattle and lies in the North Kimberley on the Gibb River Road. Hanging out in the true blue Australian outback means you have all the magical scenery and feeling of isolation you could ask for. On arrival you may wish to explore the nearby surroundings or sit back and enjoy a cold drink in the beer garden, warm yourself around the log fire in the cool night air. (BL)

### **Days 16-17 Mitchell Plateau**

Our two day diversion to the majestic Mitchell Plateau is a highlight of the trip. Enter real 4WD country as we travel the rugged Kalumburu Road then turn off onto the Mitchell Plateau Track. After crossing rivers and passing through ancient Livistonia palm forests, we emerge from the savannah and onto the Mitchell Plateau. With two nights camping in the National Park, we trek to Little and Big Merten Falls, take a dip in pristine plunge pools and view Bradshaw rock art. A return scenic helicopter flight offers a bird's eye view of this extraordinary landscape. (BLD/BLD)

### **Day 18 Mt Elizabeth Station**

Descending from the plateau we travel to the Mt Elizabeth Station Homestead, where you will be able to enjoy the scenery and see what Kimberley cattle station life is really like. Surrounded by water spots, rocky rises and grasslands, you will be sure to take a great photo, enjoy bush walks and settle in for a lovely evening in the Kimberley outback. (BLD)

### **Day 19 Silent Grove**

Discover lily-laden Galvans Gorge, and the tranquil retreat of Adcock Gorge, pausing for a refreshing swim on our way to Silent Grove. The afternoon is devoted to exploring Bell Gorge, a hidden highlight of the West Kimberley. This idyllic retreat, considered amongst the most beautiful in the area, boasts cascading waterfalls and crystal clear pools formed over millions of years – an easy place to while away a few hours! (BLD)

### **Day 20 Windjana Gorge**

Once a Devonian reef, these mountains are over 350 million years old and home to a diverse array of animals and plants. The perfect place to experience the stunning natural beauty of an outback oasis is the 3.5km geological wonder of Windjana Gorge. Beneath gorge walls rising 90m, we search for freshwater crocodiles, local birdlife and Indigenous bush tucker before setting up camp. (BLD)

### **Day 21 Tunnel Creek**

The morning is spent exploring Tunnel Creek, a 750-metre cave system carved through the Napier Range, in which we discover stalactites, secret caves and a large variety of wildlife. It is here we also learn the legend of Jandamarra, an Aboriginal freedom fighter who used the tunnel as a hide-out in the late 1800's. A refreshing swim in an idyllic waterhole is a highlight of the day. After lunch, we return to the Gibb River Road and visit the Derby 'Boab Prison Tree' before completing our journey to Broome. (BLD)

### **Day 22 Free day Broome**

The 24-hour Broome Explorer Pass allows for unlimited travel on the routes of the Broome Explorer Bus. It also provides a range of exclusive offers to allow you to make the most of your time in Broome. Specials deals with:

Willie Creek Pearls tours, Zookeepers Store Restaurant, Zanders Restaurant  
Matso's Broome Brewery, Mount Romance Sandlewood Co, Broome Time Accom and Art Gallery

### **Day 23 Broome**

You are free to depart Broome at any time today. If you have more time we recommend you consider a Broome Sights town tour to discover the secrets of this fabulous outback town, or take a trip up to Cape Leveque for a day. (B)

Please note: The day by day descriptions published are intended as an indicative guide only. Travel by nature is unpredictable. Weather patterns, road & rail conditions, public holidays, travel restrictions and a multitude of other factors may necessitate itinerary changes that ultimately are for the client's benefit. It is essential that clients are flexible and open minded in this regard.

[See accommodation details for the Kimberley Tour below.](#)

[You can extend your stay, add tours or upgrade to Platinum on the Ghan](#)

[Call DI Travel on 1300 813 391 for current rates & travel deals](#)

## Darwin to Broome Accommodation

### Camping Plus

### *Upgraded accommodation package is included*



**Night 1** For our first night we get together in a central Darwin city hotel, featuring private rooms with ensuites.



**Night 2** Enjoy the comfort of our private Katherine Safari Camp. Our Permanent Tents feature twin beds while the shared amenities, including toilets and hot showers, are located nearby.



**Night 3** The Standard Rooms at Lake Argyle Resort each have a queen & single bed, private ensuite bathroom, a small fridge, tea/coffee making facilities. airconditioning and a private verandah to enjoy the beautiful surrounds.



**Nights 6 & 7** The Permanent Tents at El Questro Station offer an affordable upgrade option at the famous El Questro Wilderness Park. With twin beds, lighting and a quality ablutions block nearby, these tents ensure you have a comfortable nights sleep while still enjoying the outback essence of Kimberley camping.



**Nights 4, 5, 9, 10, 12 & 13** Camping in National Parks and on Cattle Stations involves dome tents (single/twinshare), swags with fitted sheets & pillows with pillow cases. Stretcher beds are available for hire - \$100pp, must be requested with our office prior to travel. Some on site ablutions have hot showers and flush toilets however on those nights in which we are camping in National Parks, the ablution facilities can be relatively basic.



**Night 8** Our upgraded accommodation at the remote Drysdale Station involves a basic room with double or twin beds and shared facilities. Relax in the communal area, sharing a log fire and adventure stories with the group.



**Night 11** The private rooms at the Mount Elizabeth Station Homestead are basic but comfortable, with twin beds and shared facilities. Our stay here offers a wonderful glimpse into Kimberley cattle station life.



**Night 14 & 15** The twin/double rooms (with shared amenities) at the Kimberley Traveller's Lodge - Broome YHA are basic but comfortable. This open-air adventure hostel is our home in Broome, from where travellers on both our Kimberley Expeditions and Adventure Tours, young and old, embark on their Kimberley experiences. Close to town, it has a pool and beer garden providing a great place to share a celebratory drink at the end of your adventure.

*\*A Broome Stay Upgrade to a Private Room - with ensuite is available for a surcharge.*



## Destination International Holidays is a full-service travel agency

Want flights, car hire, escorted tours, airport transfers, travel insurance & more? Our team of experienced travel consultants can help put together a holiday with all the inclusions that you need. Email us today with your preferences for any of our packages.

For enquiries & reservations  
call 1300 813 391  
or email [leanne@ditravel.com.au](mailto:leanne@ditravel.com.au)



## DESTINATION INTERNATIONAL HOLIDAYS BOOKING CONDITIONS

***Applies to all bookings from 20 August 2020***

**Please read this information prior to making your reservation**

*We request that you only make a booking if you agree with the following terms and conditions.*

Our full set of terms and conditions are listed below, which we highly recommend you read prior to make your holiday reservations. This is the contract under which both parties enter. Immediately following is a summary in brief for our customers.

1. Upon making a reservation with Destination International Holidays you will receive a booking form, which needs to be filled out and signed to confirm that you agree to the below terms and conditions.
2. Your booking will then be confirmed to you in writing and you will be required to pay a 50% deposit.
  3. At this time, you must take out travel insurance for your holiday to protect you against any unforeseen circumstances.
4. 90 days prior to departure you will be asked to make the balance payment for your trip (you will be notified if your supplier requires earlier payment).
5. 14 days prior to departure you will be sent your travel documents via express post.

Destinations International Holidays operates a Client Trust bank account. This means that we do not hold onto your money. We pay the ultimate travel providers (Suppliers) of your travel services the funds for your holiday. The Suppliers include airlines, tour operators, cruise lines, transport companies, hotels etc. We are required to pay the Suppliers deposits and final payments to secure your booking and in some instances these items are non-refundable.

If you wish to cancel you must notify us of your cancellation in writing. We will then write to the Suppliers to cancel your booking and request a refund (if applicable) for any elements of your holiday that are refundable. You will need to make an insurance claim for any travel arrangements that are non-refundable. If you have any issues during the refund or cancellation process, you have 30 days to contact our office in writing to lodge a complaint so an immediate resolution can be found for you.

### **1. AGREEMENT**

This agreement is between you and Destination International Holidays Pty Ltd - ABN 38 154 788 155 (DI Travel, us/we/our). Customer, passenger, you or your, references the person who books or pays for travel

services and includes all persons intending to travel. By booking any travel service with us, you have agreed to be bound by these terms and conditions.

## **2. ROLE OF DESTINATION INTERNATIONAL HOLIDAYS**

Destination International Holidays sells various products and/or services on behalf of our third party suppliers and travel providers, including (without limitation) airlines, coaches, rail and transport operators, accommodation, tour operators, tour guides or the providers of any other product or service, referred to throughout as 'Suppliers'.

Our services consist of booking and co-coordinating the products and/or services offered by the Suppliers. Destination International Holidays facilitates a direct contractual relationship between you, the customer, and each Supplier. You are responsible for reading the Suppliers' terms and conditions before paying for your booking or reservation.

Destination International Holidays does not guarantee the performance of the product/services offered by Suppliers and we will not be liable in the event that you suffer loss, injury or disappointment by reason of any acts or failings of any Supplier. In such case your remedy will lie against the Supplier.

The tour information which we supply to you is provided by the Suppliers. We accept no liability for any inaccuracies or misrepresentations contained in such material. We do our best to verify the information provided to us by suppliers, but we cannot guarantee its accuracy on all occasions. All photos and videos in our brochures and on our website are for representational purposes only.

In accordance with these booking conditions Destination International Holidays will perform our duties with reasonable attention, care and expertise. To avoid any doubt, these terms and conditions apply to communications and/or bookings made directly with our consultants, whether over the phone, by email, via social media/online chat, in-store, and online via our website.

Subject to the Australian Consumer Law, Destination International Holidays will not be liable for any loss or damage, injury, delay, inconvenience, or expense caused by a Supplier. Destination International Holidays will not be liable for events beyond its control or the control of the Suppliers including, without limitation, strikes, accidents, pandemics or outbreaks of infectious diseases, acts of war or terrorism, civil or military disturbances or force majeure (Acts of God).

## **3. PRICES & PAYMENT**

All prices of our published travel deals are listed in Australian Dollars (AUD) unless stated otherwise. The published prices include all Australian taxes, charges and service fees, including GST (where applicable). All prices are subject to availability and can be withdrawn or varied without notice.

A deposit is required to confirm your booking (amount varies depending on package booked). Receipt of deposit will be taken as an understanding by Destination International Holidays that the customer has checked their confirmed travel arrangements and has read and agreed to the terms and conditions.

Balance payment is required 90 days prior to departure and you will be notified if suppliers requirement earlier payment.

Cruise bookings will require the balance payment to made 120 days prior to departure. Typically, all payments are non-refundable.

Failure to pay by the date advised by Destination International Holidays may result in your bookings being cancelled.

Destination International Holidays accepts payment via bank transfer or credit card. Additional surcharge will be added to payments made by credit card. Please check with us for current charges. When your credit card is processed by Destination International Holidays you agree to not have your payment 'charged back' or reversed by your credit card provider where the services have been provided. If paying by bank transfer, please note that your order is not secured until the funds clear into our account.

Some additional extras, supplements, and/or surcharges may be payable after making a booking, as advised by your travel consultant. The price payable is also subject to a number of other factors including any customisations and additions made by you, changes to travel arrangements, currency fluctuations, fuel surcharges, government taxes, levies and airfare increases. We reserve the right to adjust any fees, charges or prices as necessary to reflect a material cost increase. Once full payment has been received by Destination International no surcharges in respect to currency fluctuations will be applied.

We reserve the right not to honour any published prices that we determine were erroneous due to printing, clerical or electronic error, except in the case of manifest error by us. In the event of a price decrease, we are not obliged to refund you to match any subsequent price reduction after booking confirmation.

Travel deals are typically promoted as a base 'per person' price calculated on twin share (i.e. 2 people sharing a room).

All other mandatory surcharges including but not limited to solo traveller surcharges, departure date and/or city surcharges, the selection of additional optional extras, other government taxes, levies or gratuities are in addition to the listed base price as per the terms of the travel deal.

#### **4. TRAVEL INSURANCE**

You should take out comprehensive travel insurance immediately after making a booking, as Destination International Holidays has a strict [Cancellation and Refund Policy](#). Purchasing a comprehensive policy can help to protect yourself and any other persons intending to travel from unforeseen circumstances or the inability to travel through your insurer's cancellation cover.

If you make a booking with Destination International Holidays and decline travel insurance, you may be required to sign a disclaimer.

Please note that some credit card providers will provide the card holder with travel insurance. Where you are paying for all or any part of the services arranged through us by credit card and you intend to use travel insurance supplied by the credit card provider you acknowledge that Destination International Holidays

has offered you travel insurance and that you waive any claim against Destination International Holidays in respect of any loss or damage you may suffer as a result of you failing to take out any or adequate travel insurance.

Destination International Holidays has no responsibility for and excludes all liability in relation to your Insurance claims. Destination International Holidays recommends travel insurance (where available) against loss of deposits through cancellation charges, baggage loss, medical expenses, theft and the insolvency of Destination International Holidays or any of the Suppliers and including protection against a Force Majeure Event or for any other requirements specific to your travel plans.

Destination International Holidays makes no representations or guarantees concerning reimbursements of funds paid by you under any insurance claim. You agree not to hold Destination International Holidays responsible for any decision made by insurers, and/or by any Suppliers, or requirements of any overseas country or governmental authority or overseas laws and policies. Insurance providers are considered as a third-party, any contract is between you and the selected provider.

## **5. FEES, CHARGES & REFUNDS**

### **5.1 Amendments & changes to bookings**

If you wish to change a confirmed reservation or booking you are likely to incur fees. In some cases, it may not be possible to change a booking or to cancel, or it may be uneconomic for you to do so. You should always check the cost before requesting changes to your travel arrangements. Please read the terms and conditions of the Suppliers which apply to your travel arrangements.

Any amendment or deviation from advertised travel deals and/or quotes will incur a fee of \$150 per person.

Should you need to alter your confirmed reservation, there will be an automatic fee charged of \$150 per person per amendment or transaction. Additionally, there may be cancellation fees levied by the Supplier or fees may be applicable where arrangements have been pre-purchased. In addition, we charge:

- \$50 per person for all airline seat reservations and baggage charges plus any airline fees.
- \$100 per person for all Tourist visa processing plus the cost for the visa fee.
- \$75 per person to reissue any travel documents lost in the mail.
- \$100 per person to process travel insurance claims and provide a statement for your insurance company.
- \$50 per person travel document printing fee

### **5.2 Cancellation fees**

If you cancel a confirmed reservation or booking the Supplier is likely to charge you a cancellation fee. Further, some tickets may be non-refundable or non-transferable. It is important to check the position with us before you confirm arrangements and/or before you cancel any confirmed bookings. Please read the Supplier's special conditions in relation to your travel arrangements.

All proposed cancellations must be communicated to Destination International Holidays in writing as soon as they become known, and must be validated and authorised by Destination International Holidays.

Destination International Holidays will charge a 15% cancellation fee on all refundable portions of a cancelled tour. You acknowledge that the Destination International Holidays service fee is fair remuneration for the work done by Destination International Holidays in arranging your travel arrangements.

Cancellation fees will be levied relative to the amount of notice given as follows:

Days Notice	90 or more	89-75	74-65	64-1
	Loss of Deposit and 50% loss of fare	75%	85%	100%

The above are Destination International Holidays cancellation fees. Airlines and Tour Operators may have additional fees. Transfer of a confirmed booking to another tour or departure date is deemed a cancellation of the original booking. There will be no refund for cancellation of unused services on or after commencement date. Please note that employees of any overseas suppliers are not authorised by Destination International Holidays to make any undertakings to our clients in respect of refunds or other matters.

### 5.3 Refunds

If your travel arrangements are cancelled for any reason (including force majeure) after you have paid, no refund will be available to you until Destination International Holidays receives the monies from the Supplier involved. In most cases, the Supplier will charge a cancellation fee and in some instance you may not be able to claim a refund.

Destination International Holidays is not responsible for any delays by a Supplier in processing a refund. You should be aware that airlines may take a significant time to process a refund.

Should the price of an airfare, cruise or tour be reduced after you have made payment your right to a refund (if any) is governed by the terms and conditions which apply to the airfare, cruise or tour as determined by Supplier.

Unless otherwise stated in your costings and itinerary document in addition to any fee charged by a Supplier, Destination International Holidays will charge you a fee to process a refund request. Destination International Holidays earns commissions and/or charges service fees in making your travel arrangements. Destination International Holidays reserves the right to retain the commissions and service fees that is earned on your booking from any refund should your booking be cancelled for any reason (including for force majeure).

Please contact Destination International Holidays on 1300 813 391 for further information with respect to cancellation queries or for full details please refer to our [Cancellation and Refund Policy](#).

## 6. PASSPORT & VISA REQUIREMENTS

Prior to confirming your travel arrangements, you should check your passport and establish that it will remain current for the entire period of your travel.

It is the responsibility of each member of the travelling party to ensure that they have a valid passport and the necessary visa/s for the destination/s to be visited.

Destination International Holidays recommends all travellers prior to making a booking, understands the entry and exit rules of the destination(s) they are travelling to. To check, as an Australian Passport holder the destination's advice please go to <https://smartraveller.gov.au>

Certain countries require that your passport remains valid for a period of up to twelve months after the date upon which you are scheduled to leave such country. You may be denied entry to a country if your passport expires within 12 months. You should clarify visa requirements with the Embassies of the countries that you plan to visit as certain countries may require you to take out a visa dependant on whether you are travelling on an Australian or a foreign passport.

The authorities in some countries (including The USA) require holders of Australian passports to take out a visa for entry into their country where the traveller has been sentenced or imprisoned or been convicted of certain types of criminal offence. A visa may be required where a contagious disease or a serious health problem exists.

Re-entry visas will/may be required for travellers leaving Australia holding a foreign passport. If you hold a foreign passport then it is your responsibility to make your own enquiries and satisfy yourself as to the position in regard to your passport and/or visa requirements before leaving Australia.

If you do not obtain the correct visas, for whatever reason, you will be liable for any associated expenses, fees, penalties, costs, liabilities, damages or losses and are not entitled to a Destination International Holidays refund as this decision is outside of the control of Destination International Holidays.

## **7. HEALTH & VACCINATIONS**

All customers must be well enough to travel (whether physical, medical or otherwise). It's your responsibility to ensure that you're aware of any specific health requirements for your travel destination(s) prior to making a booking and be responsible for ensuring that any applicable needs can be met during travels.

This includes understanding whether you are authorised to carry or use certain medications and or medical/mobility equipment (including batteries with respect to flights and cruises) and/or whether you are required to provide supporting medical documentation such as prescriptions or medical certificates.

For some countries, a failure to disclose a health condition, proof of vaccination or a medical certificate may result in the applicable country/airline/cruise refusing you entry/boarding, or in you being detained, expelled or repatriated from the applicable country at your cost.

If you have any concerns regarding health requirements of the travel destination(s), we suggest you refer to your health professional and/or the Department of Foreign Affairs and Trade (DFAT) 'Smart Traveller' service prior to placing an order. We recommend that you contact DFAT or visit their website [www.smartraveller.gov.au](http://www.smartraveller.gov.au) for current advice. You can also register your travel plans with DFAT so you're easily contactable in case of emergency. Destination International Holidays does not provide any medical advice.

## 8. CHECKING TRAVEL ARRANGEMENTS

We have exercised care in putting together the arrangements requested by you in regards to your travel and accommodation. It is important, and your responsibility, to check all of the documentation provided to you in relation to your proposed travel and accommodation to ensure that it fully meets with your requirements and to ensure that there have been no misunderstandings.

All documents must be issued in the exact name of the passport holder (for international travel) or personal identification. You may be denied carriage if the name varies.

- We strongly recommend that you contact your airline prior to any travel to ensure that the scheduled departure time has not changed.
- We strongly recommend that you familiarise yourself with current travel advisories/information from [smartraveller.gov.au](http://smartraveller.gov.au) before you travel.
- Payment of any excess baggage charges is the traveller's sole responsibility.
- Carry on baggage is subject to security rules on the carriage of various items. It is your responsibility to check with the relevant authorities.

Destination International Holidays shall use reasonable commercial endeavours to provide travel documentation 14 days prior to the first travel departure date.

Please note, for customers who require these documents earlier for Visa applications please notify Destination International Holidays in advance. Destination International Holidays is not responsible for your failure to obtain a visa in this or any circumstances, including if you are overseas. Only in exceptional circumstances will Destination International Holidays provide early release of flight itineraries prior to the supply of Travel Documentation.

## 9. LIABILITY & RESPONSIBILITY

### 9.1 Limitations of Liability

We arrange your holiday, which will be provided by Suppliers that we understand (having made reasonable inquiries) are reputable and operate in accordance with the required standards of their local authorities. The scope of our services and our obligation to you is strictly limited to the agent services. We do not operate the products and/or services that you may receive during travel, all of which are provided by Suppliers.

The travel documents and products and/or services are provided subject to the Suppliers' Terms, conditions and limitations (some of which may exclude or limit liability in respect of death, injury, delay, loss or damage to passenger's person and/or effects), which may not be expressly the subject of our contractual agreement. To the maximum extent permitted by law and subject to the following, we accept no liability or responsibility in connection with Supplier terms, conditions or limitations and do not make or give any warranty or representation as to their content or standard. Any legal recourse you may have in

respect of those travel products is against those Suppliers and not against Destination International Holidays.

Your legal rights in connection with the provision of travel products and services are against the specific Supplier and, except to the extent a problem is caused or contributed to by negligence on our part, are not against us. Specifically, if for any reason (excluding negligence on our part) any Supplier is unable to provide the travel arrangements that you have purchased, your rights are against that Supplier and not against Destination International Holidays. This includes (without limitation) where Travel Deals cannot be supplied or itinerary changes occur or any other loss or damage suffered by the customer due to delay, cancellation, or disruption in any manner caused by the laws, regulations, acts or failures to act, demands, orders, or interpositions of any government or any subdivision or agent thereof or other authorities, or by acts of God, strikes, severe weather, fire, flood, war, rebellion, terrorism, insurrection, sickness, quarantine, epidemics, pandemics, failure of equipment or machinery, theft, malevolent acts or any other cause(s) beyond our control (each a Force Majeure Event).

In some circumstances, wherever possible, we will use reasonable endeavours to arrange the supply of comparable travel products and services and itineraries. In the absence of our own negligence, we are not liable for any cancellations, diversions, substitution of equipment, variations, postponements, or any other acts, omissions or defaults by Suppliers, nor for any consequences thereof, including but not limited to changes to services, itineraries, accommodation or facilities.

Nothing in the Terms & Conditions is intended to limit, exclude or modify or purport to limit, exclude or modify the statutory implied guarantees/warranties that cannot be lawfully limited, excluded or modified as provided under the *Competition and Consumer Act 2010* (Cth) including the statutory consumer guarantees under the Australian Consumer Law or similar laws in the State and Territories of Australia.

If any warranties are implied by law that cannot be excluded, then to the maximum extent permitted by law our liability for breach of such warranties is limited to, at our option:

- (a) in the case of products:
  - (i) the replacement of the products or the supply of equivalent products; or
  - (ii) the payment of the cost of replacing the products or acquiring equivalent products; and
- (b) in the case of services:
  - (i) the supply of the services again; and
  - (ii) the payment of the cost of having the services supplied again.

## 9.2 Responsibility

Destination International Holidays reserves the right to vary, withdraw or cancel any Travel Deals by written notice in the event they cannot be supplied or the itinerary is changed due to a Force Majeure Event or other events which are beyond our control.

To the maximum extent permitted by law, except where caused or contributed to by negligence on our part, Destination International Holidays is not and does not accept any responsibility or liability in contract, tort or otherwise for any injury, illness, death, cost, loss, damage (including but not limited to loss or damage to persons, baggage and property), delay, diversion, substitution of equipment, variation, postponement, liabilities, expense or inconvenience arising directly or indirectly from or in connection with:

- (a) the acts, errors, omissions, default or negligence of Suppliers or other third parties including government authorities, airlines, coach, rail or cruise operators, land carriers, hoteliers or any

other suppliers, nor for any consequences thereof, including but not limited to changes to or lack of availability of transport, services, accommodation or facilities; or

(b) a Force Majeure Event.

To the maximum extent permitted by law, Destination International Holidays is not and does not accept responsibility and shall not be held vicariously liable for the intentional or negligent acts of any persons not employed by us, including (without limitation) all Suppliers, nor for any intentional or negligent acts of our employees committed while off duty or outside the course and scope of their employment. Destination International Holidays is not and does not accept responsibility for any criminal conduct by any Suppliers or third parties.

To the maximum extent permitted by law, Destination International Holidays is not and does not accept responsibility or liability for any requirements, terms or conditions of any Supplier or other third parties who provide travel products or services in the course of your holiday. All bookings made by Destination International Holidays with Suppliers or other travel product or service providers on your behalf are subject to the requirements, terms and conditions of those persons which may not be expressly the subject of our contractual agreement, particularly in relation to the applicable laws, policies and requirements of any government, governmental authority or employee including visa, entry, exit or transit requirements.

Destination International Holidays is not and does not accept any liability or responsibility for your acts, omissions, defaults, conduct, state of health, condition or circumstances, or failure to comply with the terms, conditions and requirements of any Suppliers or other third party travel products or suppliers, or country or governmental authorities, or any of their officials, servants or agents.

If you decide that you do not wish to visit a country or part of a country you had intended to visit because of any law, condition or requirements of Suppliers or any country or governmental authority, official, servant or agent, or because of circumstances beyond our control (and including any Force Majeure Event), you are responsible for any costs, expenses, charges, fees, losses or damage incurred as a consequence and any cancellation or amendment fees.

In relation to any responsibility or liability which cannot be excluded by law or despite the limitations above, if Destination International Holidays is found liable for any loss, damage, cost, liability or expense which arises out of or in any way is connected with any of the occurrences described above, then to the maximum extent permitted by law Destination International Holiday's liability will in no event exceed, in the aggregate, the greater of:

- (a) the amounts you paid to Destination International Holidays in connection with the travel products or services; or
- (b) AU\$100.00

## 10. COMPLAINTS

We are committed to addressing complaints quickly and effectively. If a problem occurs whilst you are travelling you must attempt to find a resolution locally with the relevant Supplier within 24 hours. You will also be provided with our 24-hour emergency contact phone number for our office. Failure to seek to resolve the problem within 24 hours may result in any following claim for a refund (where available) being reduced or denied.

Complaints related to travel arrangements booked by Destination International holidays must be received in writing by our office within 30 days from the date that the incident occurred. Complaints made through any other channel will not be accepted. Failure to lodge a complaint within this time period may result in any following claim for refund (where available) being reduced or denied. You must attach all relevant receipts and supporting documentation, including efforts made with the Supplier to resolve it. All refund claims are subject to our [Cancellation and Refund Policy](#).

#### **11. SEVERABILITY**

In the event that any term or condition contained in these Booking Conditions is unenforceable, or void by operation of law or as being against public policy or for any other reason, then such term or condition shall be deemed to be severed from this contract or amended accordingly only to such extent necessary to allow all remaining terms and conditions to survive and continue as binding.

#### **12. PRIVACY POLICY**

Our [Privacy Policy](#) governs the collection, use and disclosure of your personal information by us. The Privacy Policy forms a part of these Terms & Conditions.

#### **13. NO ASSIGNMENT**

You must not assign, transfer or novate these Terms & Conditions or any rights or obligations under these Terms & Conditions without the prior written consent of Destination International Holidays.

#### **14. NO WAIVER**

You may not rely on our words or conduct as a waiver of any right unless that waiver is in writing and signed by Destination International Holidays.

#### **15. APPLICABLE LAW**

The laws of Victoria, Australia govern these Booking Conditions to the fullest extent allowable. Any disputes must be initiated in the courts of Victoria, Australia.

**Destination International Holidays**  
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**Telephone: 1300 813 391**  
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