



DESTINATION INTERNATIONAL HOLIDAYS BOOKING CONDITIONS
Please read this information prior to making your reservation

BROCHURE VALIDITY					
The information presented in our brochure is correct to the best of our knowledge, but is subject to change without notice. Changes can occur with respect to prices, itineraries, duration of holidays, service standards, tour content, airfares and schedules. This is out of our control. Please ensure you advise details of your requirements at the time of booking.					
GOODS AND SERVICES TAX (GST)					
The Australian GST does not apply to international travel. Any service fees, courier, cancellation and amendment fees are subject to GST. You will be charged GST where applicable.					
DEPOSIT					
A deposit is required to confirm your booking (varies depending on package booked). Receipt of deposit will be taken as an understanding by Destination International Holidays that the customer has checked their confirmed travel arrangements and has read and agreed to the terms and conditions.					
FINAL PAYMENT					
Payment in full must be made no less than 90 days before travel, unless required earlier by any supplier.					
PRICES					
All prices for our tours are advised in Australian Dollars (\$AUD). They are based on airfares, schedules and tariffs at the time of printing. Destination International Holidays reserves the right to vary the cost of the tour, taxes and airline prices if necessary by reason of currency fluctuation, cost increase, or airfare increase. All prices are subject to confirmation from local tour operators. Once full payment has been received by Destination International no surcharges in respect to currency fluctuations will be applied.					
ITINERARY CHANGES					
Destination International Holidays reserves the right to amend the itinerary for reasons such as service requirements, road or weather conditions or unforeseen circumstances. Where a change is of a significant nature, it will be advised to our customers in writing. Destination International Holidays reserves the right to substitute hotels, lodges, inns and camps with properties of similar standard					
AMENDMENT FEES					
Any deviation to packages advertised or quotes will incur a fee of \$150 per person.					
Should you need to alter your confirmed reservations, there will be an automatic fee charged of \$150 per amendment or transaction, plus any new arrangements made. Additionally, there may be cancellation fees levied by the tour operator or fees may be applicable where arrangements have been pre-purchased.					
In addition, we charge					
<ul style="list-style-type: none"> • \$50 per person for all airline seat reservations and baggage charges plus any airline fees. • \$100 per person for all Tourist visa processing plus the cost for the visa fee. • \$75 per person to reissue any travel documents lost in the mail. • \$100 per person to process insurance claims when travel insurance has not been purchased from this office. 					
CANCELLATIONS					
Cancellation fees will be levied relative to the amount of notice given as follows:					
Days' Notice	90 or more	75-90	65-75	65-1	
	Loss of Deposit and 50% loss of fare	75%	85%	100%	

The above are Destination International Holidays cancellation fees. Airlines and Tour Operators may have additional fees. Transfer of a confirmed booking to another tour or departure date is deemed a cancellation of the original booking. There will be no refund for cancellation of unused services on or after commencement date. Please note that employees of any overseas suppliers are not authorised by Destination International Holidays to make any undertakings to our clients in respect of refunds or other matters.

ACCOMMODATION

There will be variations in the size, standard and presentation of rooms and facilities within the one hotel. This is beyond the control of Destination International Holidays.

CLAIMS

If you encounter any problems on your holiday, you should try and solve it directly with the supplier whilst overseas. If it is not possible to do so please do so in writing within 30 days of completing your Destination International Holidays arrangements.

TRAVEL INSURANCE

You must be insured for the duration of your trip. You need comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. Insurance policies rarely cover for loss of cash.

PASSPORT, VISA & VACCINATIONS

You must familiarise yourself with any visa and health requirements that may be applicable in the countries you are visiting. You are responsible for all entry/exit health and any other documents required by laws, regulations, orders, demands or requirements of countries visited or transited. Please note that passport and visa requirements are not the responsibility of Destination International Holidays. We will not be held liable for any loss or expense due to the failure to comply with the above. We recommend that you be in possession of a passport valid for at least 6 months beyond your intended stay overseas.

CONSULAR ADVICE

Official travel advice issued by the Australian Department of Foreign Affairs and Trade is available by calling 1300 555 135 or visiting their web site www.dfat.gov.au. You must review this information both prior to making your booking and prior to departure.

TOUR CONDITIONS

Destination International Holidays does not itself provide carriage services, accommodation, transport or tours. Destination International Holidays acts as an agent for the "Service Providers"). All products and services provided by Service Providers are provided on those Service Providers own terms and conditions which may include limitations and exclusions of liability. All bookings with Destination International Holidays and all tickets, vouchers, receipts, coupons, exchange orders and other like documents issued to the client, are subject to each Service Providers terms and conditions governing the provision of products and services to be provided by that Service provider. Destination International Holidays shall not be liable for any acts, omissions or defaults whether negligent or otherwise, of any Service Providers. Destination International Holidays shall not be liable (whether in contract, tort or otherwise) for any injury, illness, death, loss, damage, expense, delay or inconvenience resulting directly or indirectly from circumstances outside of Destination International Holidays control, including acts of nature, war, civil disturbances, strikes, floods, acts of government or authorities, breakdowns, accidents, disease, quarantine, terrorism, medical or customs regulations, and alterations, cancellations or delays concerning itineraries, timetables or accommodation.

CONTRACT

The contract between Destination International Holidays is governed by the laws of the State of Victoria. By booking with Destination International Holidays the client agrees to be bound by the terms and conditions referred to in our brochure.

